

“Being Tech Savvy: Procuring Accessible Information & Communication Technology (ICT)”

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Panelist Takeaways

- To ensure vendors make accessibility a priority, you’ll want to address it throughout the RFP, including background, scope, and requirements, and a dedicated section devoted to accessibility. You can find model solicitation language and related resources at <https://www.peatworks.org/buy-IT/solicitation/write>
- When procuring accessible IT, it is important that the process includes tools and methods to obtain “credible evidence” through ACCURATE vendor documentation of its ability to produce accessible commercial off the shelf products and development services (websites, applications, etc.)
- Policy Driven adoption (PDAA) can be used to assess an organization’s maturity in IT accessibility, gauging how deeply IT accessibility is integrated into the vendor organization’s policies, processes, and culture. An organization with a mature, fully implemented accessibility policy will ultimately improve the accessibility of its products and services over time.